# FERENCE & ASSOCIATES LLC

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## **USPTO FACSIMILE COVER SHEET**

To:

Commissioner for Patents

Fax Number:

(571) 273-8300

Date:

May 28, 2008

Pages:

16 pages (including this cover sheet)

#### **MESSAGE:**

METHOD AND APPARATUS FOR INTERNET CUSTOMER RETENTION Application No. 09/804,728 Examiner Y. Retta Art Unit 3622

Amendment Transmittal
Petition and Fee for Extension of Time
Amendment

696.005

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#### FERENCE & ASSOCIATES LLC Amendment Transmittal

Atty. Docket No. 696.005

### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

**CENTRAL FAX CENTER** MAY 2 8 2008

In re Application of

Srinivasan et al.

Serial No.

09/804,728

Examiner: Y. Retta

Filed

March 13, 2001

Group Art Unit:

3622

For

METHOD AND APPARATUS FOR INTERNET CUSTOMER

RETENTION

HON. COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified application.

 $\boxtimes$ 1. Applicant requests an extension of time to respond to the outstanding Office Action. A Petition for an extension of time is enclosed.

OR

- 2. In the event that an extension of time is required, this conditional petition is being made to provide for the possibility that applicant has inadvertently overlooked the need for a petition and fee for extension of time.
- $\boxtimes$ 3. Applicants claim Small Entity status under 37 C.F.R. 1.27.

#### CERTIFICATE OF FACSIMILE TRANSMITTAL

I hereby certify that this paper (along with any referred to as being attached or enclosed) is being facsimile transmitted on (571) 273-8300 on May 28, 2008 to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

person transmitting paper or fee)

Customer No. 35195

409 Broad Street

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FERENCE & ASSOCIATES LLC

Pittsburgh, Pennsylvania 15143

(412) 741-9292 - Facsimile

FERENCE & ASSOCIATES LLC

Atty. Docket No. 696.005

Amend	ment Trai	nsmittal											·					
5.		Also enclo	sed: _									_			CE		CEIVE FAX C	ED ENTER
6.	No additional filing fee is required.															MAY 2 8 2008		
7.	$\boxtimes$	The filing t	The filing fee has been calculated as shown below:															
* ]:	After Amer (Col. 20  2 iple Dependented sented f the entry in	ndment  1)  -	íð for	Prev. for 2) 20 3 he entry in this s	pace is	ezol a	ite "O" in Co than 20, wri	ite "2	O" in this sp	= =	FEE	O R O R O R	Х *		R TI	IAN A NTITY  FEE  0 0	Vo. 14**	
9.		Submitted herewith is a completed Credit Card Payment Form. The Commissioner is hereby authorized to charge the \$ filing fee to the credit card identified in the Credit Card Payment Form submitted herewith.																
10.	The Commissioner is hereby authorized to charge payment of any additional filing fees associated with this communication or credit any overpayment to the credit card identified in the Credit Card Payment Form submitted herewith.																	
Respectfully submitted,																		
Dated:May 28, 2008								By Stanley D. Ference III Reg. No. 33,879										
Mailing	Address:	:																